### Nasc, Migrant and Refugee Rights Centre

### Strategic Plan 2022 - 2025



### **Our history**

Nasc opened its doors in May 2000 for the first time and quickly established itself as an important focal point in the lives of migrants in Cork City. The idea behind Nasc was born out of the realisation that essential services and assistance needs of migrants were being under-delivered by the government. Today Nasc is a national leader in advocating for the rights of refugees, migrants and international protection applicants.

#### Our work

The work of Nasc focuses on 3 key strategic areas: **Advocacy and information services**: we provide free, confidential and expert information on matters relating to immigration and protection.

**Policy, campaigining and communications:** we contribute to, shape and influence the local and national discouse on immigration and protection.

**Integration programmes**: we work with individuals, groups and communities to promote integration

#### Who we are

We are leaders in national advocacy campaigns.

We have recognised expertise and long-standing experience in the issues facing migrants and refugees in Ireland.

We have a deep, trusted relationship with our service users which drives prioritisation of advocacy and integration programme objectives.

We are experts at developing evidence-based and impactful integration programmes for targeted vulnerable groups within the migrant and refugee sector.

We have a highly skilled and experienced professional body of staff and volunteers.

#### Vision

An inclusive and equal Ireland that realises the rights of all refugees and migrants

#### Mission

To deliver a range of services for, and with, migrant and refugee communities.

To promote equal participation by migrants and refugees in the social, cultural and economic life in Ireland.

To use our expertise to inform and influence national immigration and protection law and policy.

#### **Our Values**

All our work is underpinned with the following values:

Respect for those who use Nasc's services, and all those who work or volunteer with Nasc, or who we engage with.

Empowerment of migrants and refugees to determine their own path.

Inclusion of all.

Professionalism within service delivery, advocacy and engendering systemic change.

Integrity in delivering on our mission.

Partnership with all those seeking to realise rights for migrants.



My dream is to be afforded the Same Opportunities as those I went to School with. I O P E ny eve RE **FU** 

#### **Strategic Objectives**

**Strategic Objective 1**: Secure positive changes to immigration law and policy.

**Strategic Objective 2**: End Direct Provision and reform the international protection system.

**Strategic Objective 3:** Continually improve our services so the needs of those most at risk of marginalisation are met.

**Strategic Objective 4:** Develop and embed an organisation-wide social impact framework.

**Strategic Objective 5:** Develop effective communication strategies for all stakeholders.

**Strategic Objective 6:** Sustain Nasc as an organisation built on the principles of integrity, respect and trust.

Secure positive changes to immigration law and policy

Ensure greater access to family reunification for beneficiaries of international protection.

Advocate for fairer and more equitable access to once-off humanitarian admission schemes.



Advocate for safe and legal pathways for refugees and people in need of international protection to come to Ireland including through expanding community sponsorship and developing complementary labour and education pathways.

Place residency permissions and processes on a statutory footing, with clear rights and entitlements.

Reform current policies to ensure that migrant victims of domestic violence can secure an independent residency status through a quick, fair and consistent system.

Advocate for migrant children in care to ensure that they receive supports to obtain a secure residency permission which allows them to fully participate in life in Ireland including access to third level education.

Advocate for the introduction of a secure permanent residency status.

Advocate for improvements to the naturalisation process including improved processing times and clearer procedures.

Advocate for effective legislation to deal with hate-motivated crimes and the introduction of an 'immigration firewall' for those reporting hate crime.





End Direct Provision and reform the international protection system



Achieve full implementation of the White Paper on ending Direct Provision and the realisation of the Day Report through bringing about an end to Direct Provision.

Reform the International Protection refugee determination process to ensure that international protection applicants receive high quality decisions in an efficient manner.

Advocate for independent inspections of all congregated settings where applicants for international protection are accommodated until such time as all reception, emergency and direct provision centres are closed.

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Ensure that people with lived experience of direct provision and international protection are centred in the discourse.

Ensure that STAD, *Standing Together Against Direct Provision*, currently hosted by Nasc, is supported to become a leading voice on direct provision and seek funding to appropriately resource its work.

Advocate for sustainable accommodation for Temporary Protection Directive Beneficiaries that is compliant with human rights standards.



Continually improve our services so the needs of those most at risk of marginalisation are met



Ensure that our Advocacy and Information Service remains a leading source of expert, free and confidential information and advice on immigration, protection and reception in Ireland.

Deepen our strategic casework and build links with law firms to advance strategic cases on a pro-bono basis.

Train mainstream organisations on immigration and protection law, and best practice in working with migrants, refugees and asylum-seeking communities.

Ensure that in moving to a blend of online and in-person service delivery, all of our services remain accessible to all of our users.



Ensure that our service users have opportunities to feedback on their experience of our services and feed into the development and evolution of our services.

Create service development plans which outline key priorities and goals, and which are systematically used to benchmark Nasc's planning and implementation.

Each service should be able to adapt to changing needs of our service users.



Develop and embed an organisation -wide social impact framework

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Develop an outcome framework and data management system for all casework across our services to ensure that we accurately capture and communicate the depth and breadth of work carried out by our services.

Develop and implement a standarised approach to evaluations across all projects.

Ensure that our policy and national advocacy work is impactful. Our policy positions should be grounded in data, and in the lived experience of those accessing our services.

Develop effective communication strategies for all stakeholders

Strengthen the organisation's communication strategy to effectively share project successes and best practice models to a range of stakeholders (public, service users, funders and collaborators).



Create a digital media strategy to increase our digital (including social media) impact and reach.



Sustain Nasc as an organisation built on the principles of integrity, respect and trust

Secure funding to place Nasc on an appropriate financial footing going forward. This includes building diverse funding models for our core services to ensure that Nasc can withstand financial emergencies.



Continue to communicate effectively with funders on all aspects of project implementation, outcomes and successes.

Ensure compliance with legal obligations relating to fundraising, charities law, lobbying and governance.

Ensure governance structures are based on best practice standards and are responsive to the evolving needs of the organisation and are reflective of Ireland's diverse society.



Nurture staff through effective leadership and training to develop a culture the encourages staff initiative, quality work and delivery on Nasc's remit. Embed practices to ensure staff well-being is supported in all areas of work.



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