

# Communications, Research and Media Statement

Updated February 2026

## Our Approach to Communications

Nasc is committed to clear, accurate and responsible communication about migration, protection and integration.

Our communications reflect our values as a rights-based organisation working with migrants, refugees and asylum seekers.

We aim to:

- Provide reliable, evidence-based information
- Promote informed public discussion
- Amplify migrant and refugee voices
- Protect the dignity and safety of those we support

## Respect, Dignity and Consent

Many of the people we work with have experienced trauma, displacement or vulnerability. We take particular care in how we communicate about their experiences.

We:

- Do not publish identifiable case details without explicit, informed consent
- Use anonymised examples where appropriate
- Obtain written consent for photography or media use
- Apply additional safeguards where children are involved
- Avoid sensational or exploitative storytelling

All communications comply with our Child Safeguarding Policy and data protection obligations.

## Media Engagement

We engage with journalists to contribute expertise and informed commentary.

Only authorised spokespersons speak on behalf of the organisation.

We do not comment on individual cases without appropriate consent or lawful basis.

Media enquiries can be directed to: [vanessa@nascireland.org](mailto:vanessa@nascireland.org)

## Research Engagement

We are occasionally approached by researchers seeking to conduct research involving migrants, refugees, staff or volunteers.

We recognise the value of high-quality research. However, we prioritise the safety, dignity and wellbeing of the communities we work with.

We assess research requests against the following criteria:

- Alignment with our mission and values
- Ethical approval from a recognised institution
- Clear data protection compliance
- Potential safeguarding risks
- Impact on service users and staff capacity

As a matter of policy:

- Participation in research is entirely voluntary and has no impact on access to our services.
- We do not share personal contact details of service users.
- We do not facilitate direct recruitment of service users without appropriate safeguards.
- Due to capacity and safeguarding considerations, we do not facilitate undergraduate research projects that request interviews with staff or service users.

In some cases, we may circulate information about approved research opportunities so that individuals can decide independently whether to participate.

We reserve the right to decline research requests.

Research enquiries can be directed to: [info@nascireland.org](mailto:info@nascireland.org)

## Social Media Use and Community Guidelines

We use social media to:

- Share information about our services
- Promote research and policy developments
- Engage in constructive public discussion

We are committed to respectful dialogue. We do not tolerate:

- Hate speech
- Racism or xenophobia
- Threats or harassment

- Discriminatory language
- Personal attacks
- Misinformation presented in bad faith

We reserve the right to:

- Remove comments that violate these principles
- Restrict or block users who repeatedly post abusive or harmful content
- Report threatening behaviour to relevant authorities where appropriate

Moderation decisions are made to protect the safety and wellbeing of our staff, service users and online community.

## Accuracy and Corrections

We strive to ensure that all published information is accurate at the time of publication. Where errors are identified, we will correct them promptly.

## Accessibility

We aim to communicate in clear, accessible language and to ensure our communications are inclusive wherever possible.